



Comprehensive Manufacturer Warranty Policy

*Comprehensive Warranty Policy for All Products
manufactured by Solar Dynamics LLC*

Solar Dynamics Inc shall warrant all of their products against Defects in Materials and Workmanship for a period of five (5) years from the date of purchase.

Defects in Materials and Workmanship shall be defined as parts and supplies used in the manufacture of our solar products, and our own labor practices in assembling them.

This warranty is not valid against:

- Misuse and/or abuse, neglect or accident
- Exceeding unit design limits
- Act of God, including flood, earthquake, fire or high winds
- Any attachment to other external power sources

Normal wear and tear of internal components (i.e. motor) is almost impossible to predict in that the environmental conditions they're being subjected to will vary. In recognition of this, our motors will be guaranteed for a "15 months-no questions asked" period of time. After that, the motor warrantee shall be defined and exercised under the above Defects in Materials and Workmanship clause.

To begin a warranty claim, call for a warranty claim number.

1-800-775-2134

All defective products must be returned to the address below FREIGHT PREPAID, to be considered for a warranty claim.

We are extremely interested in maintaining the highest quality solar products in the industry. Adherence to this policy is the only way we can control your claim and our subsequent response.

Authorized warranted products will be returned freight prepaid to the customer.

Duration of Time for Product Coverage is:

Complete Unit:	5 years from date of purchase
20 Watt Monocrystalline PV panel:	25 yrs from date of purchase

There will be no Labor cost reimbursements.

This Solar Dynamics warranty covers product only.